

# What To Expect From Your First Consultation

Your first consultation is a vital step in safeguarding your interests and laying the foundation for the best possible outcome. We value the trust you place in us and are committed to providing clarity, strategy and unwavering support from day one.

## Your First Consultation: Putting You First

We believe the right lawyer is everything. Your journey matters and we're here to guide you every step of the way. We understand that every case is personal and clear communication is key. You'll never feel like just another case file because we partner with you, ensuring you're informed, empowered and confident in every decision you make.

Your first consultation is about more than just legal advice—it's about understanding your situation, providing clarity and outlining the best path forward. With a team that is savvy, virtuous, authentic, and tenacious, we stand as your voice and strength, ensuring you feel supported and empowered from the very first meeting.

### 1 Listening to To Your Needs

- ✓ This is about you—we take the time to truly understand your needs.
- ✓ Share your circumstances in a safe, confidential space where your voice is heard.
- ✓ Our team will carefully assess your legal needs and identify the best approach for you.

### 2 Clear, Tailored Legal Advice

- ✓ We explain your rights, options, and legal pathways in simple and clear language.
- ✓ You will receive suitable potential outcomes and strategies that serve your best interests.
- ✓ Every recommendation is made with your goals at the forefront to give you peace of mind.

### 3 Mapping Out the Legal Process for You

- ✓ We guide you through every step of the way so that you always know what to expect.
- ✓ If legal action is necessary, we ensure you understand the timeline, required paperwork, and procedures ahead.
- ✓ We provide full transparency on legal fees and funding options, including No Win, No Fee (where applicable).

### 4 Creating a Clear Plan of Action for You

- ✓ You will leave the consultation with a strategy designed for your circumstances.
- ✓ We determine the necessary documents or evidence you may need to support your matter.
- ✓ If you choose to proceed, our legal team will represent you immediately upon being retained.

### 5 How To Prepare for Your Consultation

- ✓ Provide any relevant documents prior to your consultation.
- ✓ Prepare a brief summary of your situation and any key concerns.
- ✓ Write down any questions you'd like to ask during the meeting.



## How We Leave You Feeling

Your case is important. You will receive compassionate, confidential and judgment-free support, empowering you to take charge of your legal journey with confidence and clarity. Have questions? We're here to help.

