

Steps to Take After a Public Liability Incident

If you are injured in a public place, you may be entitled to compensation. Public places include shopping centers, parking lots, restaurants, sidewalks, parks, businesses, offices, and private homes. Here are four steps to protect your rights to compensation.

1 Seek Medical Treatment

Ensure that you promptly seek medical treatment, even if you think it's a minor injury. Be thorough in describing your injuries, symptoms and pain to your treating practitioner.

3 Report the incident

As soon as it is safe to do so, report the accident to the person, business or council that is responsible for the public place. If the other party has a formal way to report an injury, including completing an incident report, you should follow that process. Use short and simple sentences to explain what happened.

2 Describe the Incident

Document the circumstances of the injury

As soon as you are aware of an injury, whether it happens quickly or over a period of time, it is important to collate all the information you have about the cause of the injury. Look to see what has caused you the injury.

Take photographs, save emails and make file notes or diary entries. You should also consider who witnessed the injury occurring and record their details, in case they need to be contacted at a later date.

4 Engage Foye Legal

We can advise you about your rights to compensation, and how to bring a claim. A claim must generally be made within 3 years from the date that you become aware of the injuries, otherwise you may be barred by the courts from receiving compensation. It is best not to delay, and take action quickly, as it can take time to gather evidence and assess a claim.

Your First Consultation: Putting You First

We believe the right lawyer is everything. Your journey matters and we're here to guide you every step of the way. We understand that every case is personal and clear communication is key. You'll never feel like just another case file because we partner with you, ensuring you're informed, empowered and confident in every decision you make.

- ✓ **Listening to Your Needs:** We prioritise understanding your unique legal needs and provide a safe, confidential space where your voice is genuinely heard.
- ✓ **Clear, Tailored Legal Advice:** We provide clear guidance on your rights and options, ensuring that every strategy focuses on your goals to bring you peace of mind.
- ✓ **Mapping Out the Legal Process for You:** We walk you through the entire process, keeping you informed about legal fees and funding options, including No Win, No Fee, while ensuring you understand the timeline and necessary steps if legal action is required.
- ✓ **Creating a Clear Plan of Action for You:** After our consultation, you will walk away with a personalised strategy and guidance on the necessary documents, allowing our legal team to represent you immediately if you choose to move forward.

How To Prepare for Your Consultation

- ✓ Provide any relevant documents prior to your consultation.
- ✓ Prepare a brief summary of your situation and any key concerns.
- ✓ Write down any questions you'd like to ask during the meeting.

We're in this together

Whatever stage you're at in life or business, having the right lawyer makes all the difference.

Whatever your legal challenge may be, Foye Legal is here to guide and support you.

 **1800 996 994**

